

VibeSuite Terms and Conditions

Effective Date: June 23, 2025

1. Acceptance of Terms

These Terms and Conditions ("Terms") govern your use of VibeSuite, a software-as-a-service (SaaS) platform designed to help entrepreneurs, coaches and service providers build, manage, and scale their businesses. By using VibeSuite, you agree to abide by these Terms. If you do not agree, do not use the platform.

2. Our Relationship to HighLevel

VibeSuite is owned and operated by Pursuit Institute Coaching and Consulting LLC and powered by HighLevel technology and operated as a white-labeled platform under the license of a certified HighLevel agency. Your agreement is with VibeSuite, not HighLevel. All support, billing, data handling, and client communication are managed solely by VibeSuite.

3. Eligibility

You must be at least 18 years old to use the Service. By signing up, you confirm that you have the legal capacity to enter into this agreement.

4. Account Registration and Access

You must provide accurate, complete, and current information during sign-up. You are responsible for maintaining the confidentiality of your account and any activities that occur under it. VibeSuite reserves the right to suspend or terminate accounts found to be in violation of these Terms.

5. Services Provided

VibeSuite provides:

- CRM and contact management
- Funnel and landing page builders
- Booking and calendar integrations
- Marketing automation (email, SMS, workflows)
- Website building and hosting
- Community features
- Membership portals and eCourses
- Analytics and reporting

6. Subscription, Payments & Renewals

- All subscriptions are billed in advance on a monthly or annual basis, as selected during checkout.
- You authorize VibeSuite to charge your chosen payment method for recurring fees.
- Subscriptions automatically renew unless canceled before the renewal date.
- All fees are non-refundable, including unused portions of your subscription term.

7. User Responsibilities

You agree to:

- Use the platform for lawful purposes only
- Not upload or transmit any malicious code or harmful content
- Ensure compliance with all laws and regulations applicable to your business, including but not limited to email marketing laws (e.g., CAN-SPAM, CASL, GDPR)
- Maintain proper security and privacy practices regarding your client data

8. Data Privacy and Ownership

You retain ownership of your customer and campaign data. VibeSuite will never sell, lease, or share your data without consent. Data is processed securely and in compliance with applicable privacy laws. By using the platform, you consent to the data practices described in our [Privacy Policy].

9. Intellectual Property

All platform content, technology, and branding (excluding your uploaded content) are the intellectual property of VibeSuite and/or its licensors. You may not duplicate, reproduce, or exploit any part of the platform without express written permission.

10. Termination and Cancellation

- You may cancel your account at any time from within your billing portal.
- VibeSuite reserves the right to suspend or terminate access for violations of these Terms or non-payment.
- Upon termination, your data will be retained for 30 days. After that, it may be deleted.

11. Support and Service Availability

- VibeSuite offers support via email and in-app chat.
- While we strive for 99.9% uptime, we do not guarantee uninterrupted service and are not liable for downtimes.

12. Limitation of Liability

VibeSuite is provided on an "as-is" basis. To the maximum extent permitted by law, we disclaim all warranties and are not liable for indirect, incidental, special, or consequential damages. Our total liability is limited to the amount you paid to us in the 90 days preceding the claim.

13. Indemnification

You agree to indemnify and hold harmless VibeSuite and its team from any claims, damages, liabilities, and costs arising from your use of the platform or breach of these Terms.

14. Changes to These Terms

We reserve the right to update these Terms at any time. Any changes will be effective upon posting to our website. Continued use of the platform constitutes your acceptance of the modified Terms.

15. Governing Law

These Terms shall be governed by and construed under the laws of the United States . Any disputes shall be resolved through binding arbitration or in the courts of Florida, USA.